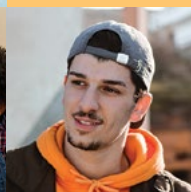
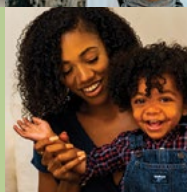
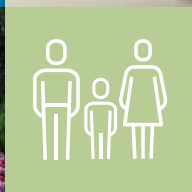
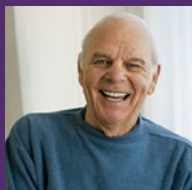




Gratitude Report 2020–2021



*Thank you for caring!*

# *Thank you for caring for local families and individuals in crisis!*



“ I really value Community Solutions for many things. They have helped me with my problems and were there when I was having hard times. They have helped my family with a place to live and helped us pay some bills and buy food and clothes when we needed it. Community Solutions gives so much for kids and youth.”

~ SERENA, AGE 15

*Thanks to you—*

**6,402** children, families, and adults in our community received the life-saving care, support, skills, and resources they needed to heal and live healthier lives.

**You've given our community the gifts of care, health and healing. Thank you!**



“My life was difficult, hopeless and very lonely. I was on meth, living in a tent in my parents’ front yard. [At Community Solutions] I learned CBT\* in my groups and learned to turn my thoughts around and to think positively. I learned how to socialize and feel safe. I made friends in my groups. I have been sober for 7 years.”

~ **VICTOR**, AGE 42



\*Cognitive Behavioral Therapy

*Thanks to you—*

**106,443** hours of behavioral health care were provided to local children, youth and adults, enabling them to recover and more fully engage with their lives, their families and the community.  
**Thank you for helping our community through the current mental health crisis!**



“ At Community Solutions I met some wonderful women who helped me with my fears and helped me understand that I did not deserve to be abused by anyone; that I deserved to be treated with kindness and respect. They helped me become a strong person, to know my rights, and helped me feel that I am not alone. I can always count on them to help me.”

~ LUZ, AGE 50

*Thanks to you—*

**1,517** crisis hotline calls were answered providing immediate confidential support for survivors of intimate partner abuse, sexual assault, and human trafficking.

**Thank you for giving survivors a life-line to safety and healing!**



“ I didn’t see light at the end of the tunnel and I had no idea when or what my kids’ next meal would be. Thanks to the program, I left the ugly house I was living in that had two small bedrooms for the 8 of us, dirt floors, broken windows, no door frame (cold air would come through) and the toilet always clogging. Now my children and I have a nice apartment where we have more space, privacy, and carpet where we can be barefoot.”

~ TERESA, AGE 38

*Thanks to you—*

**646** individuals and families received permanent supportive housing, transitional housing, emergency rental assistance, emergency shelter, and/or supportive housing services.

**Thank you for ensuring the safety of these families and helping to reduce homelessness in our community!**

A close-up photograph of a woman with dark hair, wearing a brown jacket, holding a baby. The baby is wearing a white hooded garment. The background is blurred, suggesting an outdoor setting.

# *Ava and Lily*

**THANK YOU** FOR PROVIDING SAFETY, SHELTER  
AND HEALING FOR SURVIVORS OF INTIMATE PARTNER  
ABUSE, SEXUAL ASSAULT, AND HUMAN TRAFFICKING.  
THANKS TO YOU, SURVIVORS ARE CREATING NEW LIVES  
FREE OF VIOLENCE.





I learned that nothing will happen if you don't take a step forward. Not all people are bad and there's still many people willing to help, all you need to do is trust them. Trust the process; it may seem hard initially, but just continue and focus on the positive."

**"I had given up already, there was no hope,"** says 30-year-old Ava. "I accepted the abuse as normal. It wasn't until the abuse passed on to Lily that I felt the need to leave, and without Community Solutions I don't know where I would be."

Thanks to you, when Ava reached out for help, she and her infant daughter were able to find safe refuge at our confidential shelter for survivors of domestic violence. When she arrived, Ava was crying, fearful and anxious, and extremely worried her daughter would be taken away from her. Her abuser had alternately threatened to hire an attorney to take Lily away or to have both mother and daughter "vanished."

Your support provided Ava with legal advocacy services, including assistance filing a restraining order and court accompaniment; case management; sexual assault victim services; and therapy. Even more, you helped Ava and Lily achieve permanent stability with housing assistance and support finding safe, affordable housing.

In their new apartment and with a 5-year restraining order in place, Ava feels happier and less stressed today. This program is "the light in a dark world," she says. "It's truly a blessing."

# *Amaya and Karina*



**THANK YOU** FOR GIVING CHILDREN, YOUTH AND THEIR FAMILIES THE CRITICAL CARE AND SERVICES THEY NEED TO OVERCOME EARLY BEHAVIORAL, MENTAL HEALTH AND SUBSTANCE USE CHALLENGES, TRAUMA, AND GANG INFLUENCE. THANKS TO YOU, LOCAL CHILDREN AND FAMILIES ARE THRIVING!



### **Having witnessed domestic violence between her parents,**

2-year-old Amaya constantly worried about her mother and did not trust anyone else. “She...wouldn’t even leave my side for a single minute,” says her mom, Karina.

Thanks to you, Amaya was able to receive the critical mental health care she needed to overcome this early trauma. What’s more, your support provided emergency assistance for the family and helped them move from our domestic violence shelter to more permanent housing.

Amaya and Karina engaged in weekly play therapy sessions through our FIRST 5 program. Karina also received guidance on how to support Amaya so she could feel more secure and trusting. They also benefited from emergency gift cards for groceries and transportation, COVID testing, support groups, and case management support to locate new housing.

Today, Karina and Amaya are happy in their new home. Now visibly joyful, active, and talkative, Amaya feels secure and confident enough to leave her mom’s side. Karina is finally able to use the bathroom in peace or make dinner without Amaya wanting to be on her hip!

“

[I am] beyond grateful for you. We have benefited both emotionally and materialistically (diapers and gift cards). I learned a lot of things from you for myself, not just for Amaya. I feel differently and able to do things differently for Amaya because of you.”



*Jin*

**THANK YOU** FOR PROVIDING LIFE-SAVING CARE, HOUSING, AND SUPPORT TO ADULTS LIVING WITH BEHAVIORAL HEALTH AND/OR SUBSTANCE USE CHALLENGES. THANKS TO YOU, THESE INDIVIDUALS ARE THRIVING IN OUR COMMUNITY.



I cannot describe very well but all I know is each day is getting better. Your program helps... I'm more or less completely back to the way I was before my depression. [I am] more optimistic, positive and hopeful. I go out to super market and talk to the people and they talk to me."

**"I was depressed, very depressed,"** says 62-year-old Jin.

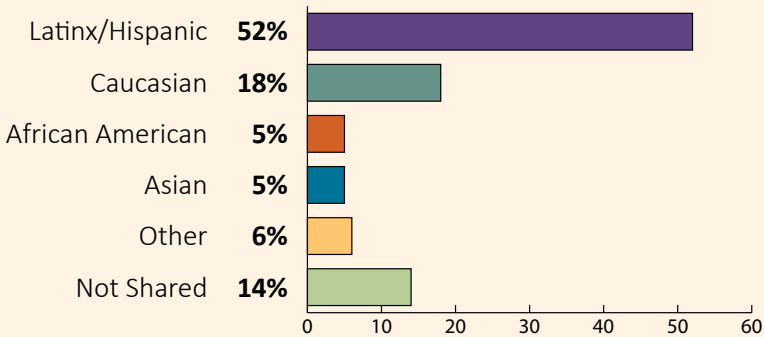
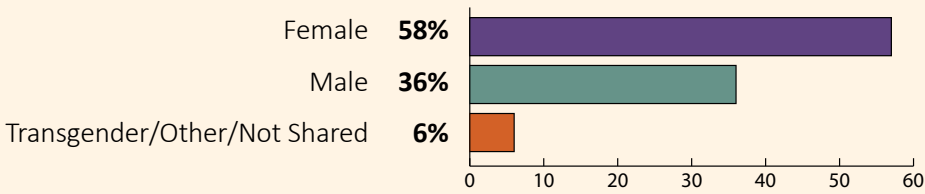
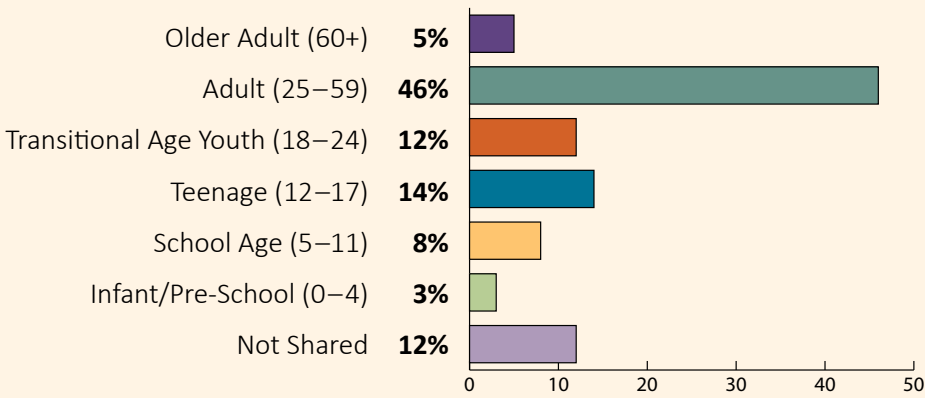
"I don't want to see nobody. I want to be by myself and close curtains and don't want to see the world." At the time, Jin was so depressed he wouldn't eat, bathe or leave his house. He laid on his couch all day in his pajamas saying he wanted to die.

Thanks to you, Jin was able to receive life-saving support through our mental health program for older adults. While he at first pretended to be asleep to avoid his case manager, he did agree to see the psychiatrist and to try medication. As the medication started to make him feel better, he began to engage with his case manager and made efforts to use the healthy new coping skills his treatment team suggested.

With your support, Jin is feeling much better today. He stayed consistent with his treatment and has made some big changes in his behaviors. He now goes out in the community, socializes, engages with his treatment team, attends to his housework and hygiene, shops and makes meals. Jin is more hopeful and optimistic about his life today and is very interested in the world around him. He even talks about working again once COVID is over.

# THE LIVES YOU'VE CHANGED

## DEMOGRAPHICS



*Thank you!*



**6,402** local children, families and individuals received life-saving care

**22,838 nights** of emergency shelter were provided for survivors of domestic violence/intimate partner abuse, sexual assault, and human trafficking



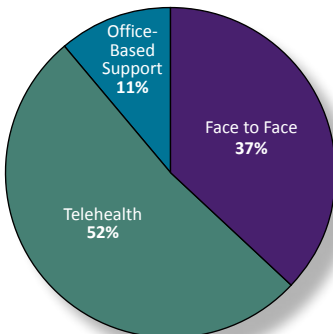
**556 families and individuals** received holiday gift cards for gifts, groceries, and other essentials to help make the holidays more joyful

**93% of children and youth** were acting out less frequently after treatment\*



**86% of parents/ caregivers** reported improved relationships between child and caregiver\*

## FLEXIBLE CARE DURING COVID



\* Results at discharge from treatment for matched paired clients (7/1/20-6/30/21) using the Child and Adolescent Needs and Strengths (CANS) survey. These outcomes exceed county and agency goals for improvement.



# FINANCIAL STATEMENTS

JULY 1, 2020 – JUNE 30, 2021

## FISCAL OVERVIEW

Total Assets .....	\$ 9,067,940
Total Liabilities .....	\$ 7,805,645
<b>Net Assets .....</b>	<b>\$ 1,262,295</b>

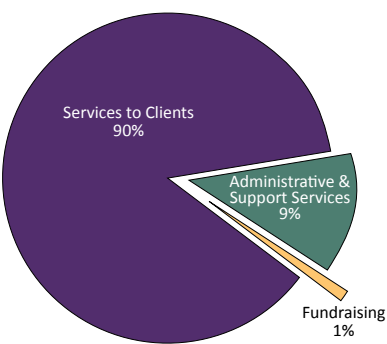
## REVENUE

Government Grants & Contracts.....	\$ 34,337,250
Forgiveness of Debt .....	\$ 3,000,800
Community Support .....	\$ 990,385
Fees for Service .....	\$ 466,325
Other Income .....	\$ 458,972
<b>Total Revenue .....</b>	<b>\$ 39,253,732</b>

## EXPENSES

Services to Clients .....	\$ 35,120,849
Administrative & Support Services .....	\$ 3,444,886
Fundraising .....	\$ 522,554
<b>Total Expenses .....</b>	<b>\$ 39,088,289</b>

## EXPENSES



A complete copy of our  
FY21 Audited Financials can be viewed  
and downloaded from our website:  
[www.communitysolutions.org](http://www.communitysolutions.org).

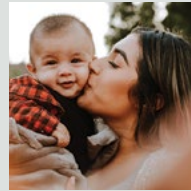
90 cents of every dollar you contribute to  
Community Solutions directly support services to  
the children, families and individuals we serve



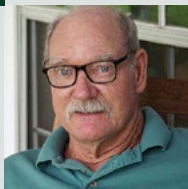
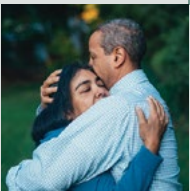
# You are a Source of Hope

Your support provides local families and individuals in crisis with the life-saving support and services they need for lasting safety, recovery, healing, and wellness. You can make a difference as a donor, volunteer and/or advocate. To learn more about our services, volunteer opportunities, agency tours, and ways that you can help, please visit our website at [www.communitysolutions.org](http://www.communitysolutions.org) or call 408-846-4717.

Significant funding from the federal **Payroll Protection Program (PPP)** and **CARES Act** enabled Community Solutions to remain fully staffed. Thus, we were able to respond quickly to the urgent needs of our community throughout the first full year of COVID.



Generous donations from **local community members and businesses** to our Family Crisis Fund helped already struggling families and individuals survive the significant additional financial burdens caused by the ongoing pandemic.



**The Community Solutions Response Fund** was established in 2021 to better prepare our agency for urgent requests for help in the wake of community-wide tragedies, such as the 2019 Garlic Festival Shooting, the COVID pandemic, and 2021 VTA Shooting. This fund will provide for our immediate and full response to local emergencies, while continuing to support the thousands of individuals who rely on our services daily.

## AGENCY LOCATIONS

### MAIN OFFICE

9015 Murray Ave., #100  
Gilroy, CA 95020  
408-842-7138

16264 Church St., #103  
Morgan Hill, CA 95037  
408-779-2113

1356 Ridder Park Dr.  
San Jose, CA 95131  
408-225-9163

341 Tres Pinos Rd., #202B  
Hollister, CA 95023  
831-637-1094

## 24-HOUR CRISIS LINE

### Sexual Assault, Domestic Violence & Human Trafficking

(South Santa Clara County & San Benito County)  
1-877-END-SADV / 1-877-363-7238

## EXECUTIVE TEAM

Erin O'Brien, President & CEO

Rachel Montoya, Chief Financial & Operations Officer

Lisa Davis, Chief Programs & Innovation Officer

Lisa DeSilva, Chief Development Officer

## BOARD OF DIRECTORS

Joel Goldsmith, Chair

Jeff Jacobs, Vice Chair

Mike Thompson, Treasurer

Jennifer Tate, Secretary

Deborah Morton-Padilla, Immediate Past Chair

Sandra Asher

Dana Ditmore

Erin O'Brien

Lisa Washington

Candice Weaver



[www.communitysolutions.org](http://www.communitysolutions.org)

*Community Solutions' mission  
is to create opportunities for positive  
change by promoting and supporting  
the full potential of individuals,  
the strengths of families and the  
well being of our community.*